## **General Operating Support Frequently Asked Questions**

The following FAQs address questions our General Operating Support grantees may have.

#### After the March 2022 payment, when is the next General Operating Support (GOS) payment?

The next GOS payment will be made in June 2022. RAC intends to make that payment at 50% of the original award amount, like the March 2022 payment.

#### Can GOS grantees apply for Program Support funding in 2022?

Technically, GOS grantees are eligible to apply for Program Support funding. However, RAC staff advises GOS grantees <u>not</u> to apply for Program Support because the Program Support funding level is capped at \$15,000, an amount much less than the average GOS award.

PLEASE NOTE: should a GOS grantee apply for Program Support and be granted funding, they will be ineligible to apply for GOS in 2023.

#### Will there be a GOS application open in 2023?

RAC plans to have a GOS application open in 2023. At this time, the timeline is TBD.

*I heard the Program Support application process was much changed. Will that be the same for GOS?* Expect slight changes in the GOS application and process. RAC will share all GOS information later in 2022.

### When can GOS grantees expect to hear about RAC's plans for general operating support?

RAC intends to convene GOS grantees virtually in May 2022 and will host a general townhall in June 2022.

# Is RAC aware there will be a gap between the final payment for GOS grantees in June of 2022 and whenever they would receive payments from a GOS award in 2023?

RAC staff is aware there will be at least a six-to-eight-month gap between funding for GOS grantees. We truly wish we had better news and recognize how crucial your organization's work is to our community's cultural and economic vitality. We appreciate your patience as we await increased revenues from the hotel/motel room tax.

#### I cannot access my RAC grant account. Who do I contact?

RAC has implemented a Blackbaud product as our new grants platform. Our previous grantmaking system was retired by the provider in 2020. **All applicants need to create a new account to apply.** 

For technical assistance when using the grantmaking system, please email <u>MS\_RACSTL\_Grantmaking@blackbaud.com</u>.