Pre-Applications/Applications Open: Monday, February 5
Application Deadline: Monday, March 25

www.racstl.org/programsupport
WHAT YOU NEED TO KNOW

Program Support Grants
Because RAC is invested in the health and success of the St. Louis area arts and culture sector, we are providing fiscally-sponsored programs and non-arts organizations that produce arts programming (including arts programs produced by St. Louis universities) with the opportunity to apply for program support funding.

The Program Support Grant category provides a one-year program or project support grant in the production and/or presentation of artistic activities. These projects or programs serve to broaden and deepen audience/community participation and increase access to the arts for visitors and residents throughout the St. Louis region and must occur in St. Louis city or county.

Grant Review Criteria
- Artistic Essentials (weighted at 40%): A non-arts organization or fiscally-sponsored project that produces or presents culturally and artistically significant work that supports a full creative life for every St. Louisan.
- Community Benefit (weighted at 30%): A program that demonstrates broad community benefit while advancing diversity, equity, inclusion, and accessibility.
- Capacity (weighted at 30%): A non-arts organization or fiscally-sponsored project that intentionally plans for program capacity.

Rating System
Reviewer ratings correlate to the application criteria and are designed to simplify the review process for the applicant and reviewers.

No Matching Fund Requirement
Matching funds are not required for Program Support grant applicants.

Please note: Although there are no matching fund requirements for Program Support grants, RAC encourages organizations to plan for and secure diverse revenue streams and to indicate those in the budget.

How Much May We Request?
For 2024, non-arts organizations or a fiscally-sponsored project may apply for up to $10,000.

Grantmaking Process
RAC follows a four-stage grantmaking process. The entire process is online: (1) Request; (2) Decision-making; (3) Grant Management; and (4) Analysis. These stages are explained in the grant guidelines that begin on the following page.

Grantmaking System Technical Assistance
For technical questions while working in the online system, please email MS_RACSTL_Grantmaking@blackbaud.com.
I. REQUEST

BACKGROUND
The Regional Arts Commission’s (RAC) Program Support Grant provides a one-year program or project support grant in the production and/or presentation of artistic activities to non-arts organizations or fiscally-sponsored projects.

These projects or programs serve to broaden and deepen audience/community participation and increase access to the arts for visitors and residents throughout the St. Louis region and must occur in St. Louis city or county.

IS A PROGRAM SUPPORT GRANT RIGHT FOR YOUR ORGANIZATION?
- A project may consist of one or more specific events or activities; it may be part of or all of an applicant’s regular season or activities. Applicants that undertake a single short-term project in a year – i.e.: a ten-day jazz festival— could apply for the event, or they could identify certain components (such as the presentation of a key artist and the associated activities) for their application.
- Applicants may apply for any or all phases of a project, from its planning through its execution.
- Programs may be new and untested or ongoing with proven track records.
- Programs may cover a broad range of singular or multiple artistic disciplines.

PROGRAM SUPPORT GRANT RESTRICTIONS
Click here to review the list of program support grant restrictions.

GRANT ELIGIBILITY
Eligible organizations meet the following requirements:
- **Local focus**: Arts and cultural programs must occur in St. Louis City and/or St. Louis County.
- **Nonprofit 501 (c) (3) organization**: In “good standing” as a nonprofit corporation in the State of Missouri and 501(c)(3) tax-exempt status from the Internal Revenue Service (IRS) or a unit of federal or local government such as a library, county, or municipal agency.
- **Arts programming**: The proposed program’s primary purpose must be the creation, presentation, or utilization of arts and culture.
- **Timeframe**: The program for which you are applying must take place between July 1, 2024, and June 31, 2025.

CAN I APPLY USING A FISCAL SPONSOR?
Applicants are eligible to apply for up to $10,000.00 with a fiscal sponsor (agent) in Program Support, provided that:
• The fiscal sponsor is a nonprofit corporation with 501(c)(3) tax-exempt status from the Internal Revenue Service (IRS), preferably with a history of arts programming, or has tax-exempt status from the IRS with a fiscal sponsorship-based mission.
• Included in the application is a letter signed by the sponsoring organization executive director indicating their agreement to serve as a fiscal sponsor should a grant be made for the program.
• If an application is funded, the applicant and the fiscal sponsor must both sign the Terms and Conditions Agreement issued by RAC.

WHAT IS MY ORGANIZATION’S APPLICATION CATEGORY?
You will need to apply in one of the following categories.
• Arts and Culture
  Performances, concerts, exhibitions, readings, publications, arts education, and similar activities
• Cultural Festivals, Parades and Special Events
  Events that enhance the economic vitality of St. Louis and increase the region’s visibility and desirability, i.e., as a destination for local and out-of-town visitors
• Community Arts
  Initiatives/Programs using the arts as a tool for social change and/or civic engagement

HOW MUCH CAN MY ORGANIZATION APPLY FOR?
The maximum amount of funding an organization can apply for and receive is $10,000.

MATCHING FUNDS
Program Support Grant awards do not require matching funds. However, RAC encourages organizations to identify and secure diverse revenue streams.

WHAT ARE THE FUNDING CRITERIA?
Program Support Grant applications will respond to three grant review criteria:

1. Artistic Essentials (weighted at 40%)
A project or program that produces or presents culturally and artistically significant work that supports a full creative life for every St. Louisan.
• Application describes the program and resources necessary to carry out the program’s artistic activities, and the impact of those ventures on the organization.
• Conveys aspects of the program, including clear plans for programmatic execution such as location, dates, frequency, etc.
• Demonstrates cultural and artistic significance and how the program is relevant to the arts & culture sector and to artists.
• Indicates clear commitment to recruit, engage, and compensate artists—with an emphasis on St. Louis artists.
• Program demonstrates commitment to excellence of artistic craft and skills.
• Program contributes to innovation and new thinking in the art form and/or wider culture.
• Program plans for artistic growth or expansion of artistic aspirations or artistic risk.
• Work samples indicate alignment with the program and demonstrate cultural and/or artistic significance.
• Program goals, objectives, and outcomes are realistic and relative to the program activities and planned program execution.
• Assessment/Evaluation efforts are in alignment with the program.
2. Community Benefit (weighted at 30%)
A program that demonstrates broad community benefit and contributes to advancing diversity, equity, inclusion, and accessibility in the community.

- Programmatic attendance, participation, or other measures indicate that the community or constituency values the organization’s programs.
- Conveys program’s community impact through qualitative and quantitative data (examples include number of locations, zip codes, neighborhoods, and/or participants served).
- Demonstrates a link between artistic intention and audience experience.
- Some level of audience assessment is indicated.
- Program is known for creating an inclusive environment.
- Intentionally and strategically recruits diverse collaborators (volunteers, staff, board, donors, participants, etc.), and creatives.
- Develops meaningful collaborations with diverse neighborhoods and communities to provide equitable opportunities for creation and participation.
- Offerings and information about locations where programs are provided are intentionally accessible to all people, and available to the public.
- Program is making progress in reaching new audiences/community or strengthening relationship with existing audience.
- Demonstrates consideration of affordability in offerings (free and/or reduced-price admission, scholarship, etc.)
- Indicates the program contributes to the vibrancy, diversity, safety, and economic vitality of neighborhoods, communities, or the broader St. Louis region.
- Demonstrates healthy and/or consistent level of participation/community connection.
- Educational, interpretive, and/or other public activities broaden public involvement.
- Evidence of the degree to which the program is grounded in the community by media acknowledgement, partnerships and alliances, and relationships with broad cross-section of the community.

3. Capacity (weighted at 30%)
A project that intentionally considers its capacity to complete the program.

- Includes a realistic and balanced budget with a clear budget narrative.
- Budget identifies other existing or potential and realistic revenue streams.
- Contingency plan in place to support program completion.
- Conveys plans to maintain the program throughout the program year (if applicable).
- The organization indicates an active and engaged Board of Directors.
- Capacity statement complements what is known about the organization and the program, and the information provided in the budget.
- Planning and development, including goal setting, marketing, budgeting, and evaluation are appropriate to scope of the program.
- Evidence of the organization’s and/or program’s ability to plan its business and communications to the public, and implement its plans, track performance against its plan, and make appropriate corrections as circumstances change.
- Demonstrates sufficient human, financial, and organizational capacity to respond to changing environmental conditions.

PROGRAM SUPPORT GRANT APPLICATION REQUIRED DOCUMENTS CHECKLIST

- Program Support Budget Template (Click here)
- Organizational Health Worksheet (this form to be completed with information about the non-
II. DECISION-MAKING

APPLICATION REVIEW PROCESS
Grant reviewers play a central role in RAC’s annual grantmaking process. Reviewers commit to the following:

- Attend/view an online orientation session to learn how to review the applications according to the guidelines and review criteria.
- Read the assigned applications, including videos, photos, recordings, or other work samples by the communicated deadline.
- Provide feedback on the application review process for improvement purposes.

Note: Grant reviewers will independently read and rate all applications within the online grantmaking portal. Staff will review the ratings and make final recommendations for funding based on reviewer ratings.

Eligible reviewers receive an honorarium of $200. This is a demonstration of RAC’s acknowledgement of and appreciation for the time and effort invested in our arts community. **Reviewers who do not meet the deadline can receive an extension but do not receive the honorarium.**

RATING SYSTEM
Each application will be scored according to RAC’s review criteria and the rating system, shown in the table below.

- There are three review sections that correspond to RAC review criteria: Artistic Essentials; Community Benefit; and Capacity.
- Each review section has three questions, for a total of nine questions in the application.
- Each review section is weighted and conveys the corresponding points possible for each question. Application question responses can be rated exemplary, strong, good, fair, or weak – and given a score within the provided point range.
- The maximum number of points available is 100.

The points assigned to each question in the application are used to determine final award amount. Points are combined to provide an overall application score. Reviewer scores for an application are then averaged for the final application score.

Final application scores are determined in whole numbers. Most applications will receive an average that is not a whole number. For example, if an application receives a 60.7 overall score, this means the
application’s final score is 60. The final score is determined by the whole number that precedes the decimal and will not be rounded up nor down.

Using the application rating key: Use your application overall score and find where it lies in the point range column (highlighted yellow). Use that column to find your application’s overall rating, the rating definition, and the percentage of your ask for which you are eligible.

<table>
<thead>
<tr>
<th>Rating</th>
<th>Rating Definition</th>
<th>Point Range</th>
<th>Percent Funding Eligible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exemplary</td>
<td>Applicant provides overwhelming evidence of all three review criteria. Application is exemplary.</td>
<td>90-100</td>
<td>100% of ask</td>
</tr>
<tr>
<td>Strong</td>
<td>Applicant provides strong evidence of all three review criteria. Application is strong.</td>
<td>69-89</td>
<td>80% of ask</td>
</tr>
<tr>
<td>Good</td>
<td>Applicant provides sufficient evidence of all three review criteria. Application is good.</td>
<td>48-68</td>
<td>60% of ask</td>
</tr>
<tr>
<td>Fair</td>
<td>Applicant provides limited evidence of all three review criteria. Application needs work and is not eligible for funding.</td>
<td>20-47</td>
<td>10% of ask No Funding</td>
</tr>
<tr>
<td>Weak</td>
<td>Applicant provides little to no evidence of all three review criteria. Application is weak and not eligible for funding.</td>
<td>0-19</td>
<td>0% of ask No Funding</td>
</tr>
</tbody>
</table>

Please note: The available source of funding for RAC Organizational Grants is not sufficient to meet applicant demand.

The final distribution of funding is dependent on several factors. These variables factor into the final funding matrix:
• The available funding
• The number of applications submitted
• The applicant score
• The number of applicants awarded funding

Given the above information, the percentage for funding for which your application is eligible may not be your grant award amount.
### Application Questions and Rating

**Cultural and Artistic Essentials (40% weighting)**
A project or program that produces or presents culturally and artistically significant work that supports a full creative life for every St. Louisan.

<table>
<thead>
<tr>
<th>Application Question</th>
<th>Review Criteria</th>
<th>Rating</th>
<th>Rating Definition</th>
<th>Point Range</th>
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</table>
| **1 Essentials (300 word maximum): Provide an overview of the program(s).**        | • Describes the programmatic activities and the resources necessary to programs and the impact.  
  • Conveys all aspects of the program, including clear plans for execution (i.e.: location, dates, frequency, etc. – who, what, when, where, and why). | Exemplary    | Applicant provides overwhelming evidence of essentials.                        | 14-16 pts   |
|                                                                                     |                                                                                 | Strong       | Applicant provides strong evidence of essentials.                               | 11-13 pts   |
|                                                                                     |                                                                                 | Good         | Applicant provides sufficient evidence of essentials.                          | 8-10 pts    |
|                                                                                     |                                                                                 | Fair         | Applicant provides limited evidence of essentials.                             | 4-7 pts     |
|                                                                                     |                                                                                 | Weak         | Applicant provides little to no evidence of essentials.                        | 0-3 pts     |
| **2 Cultural and Artistic Significance (300 word maximum): Explain the program’s artistic intention, including an accounting of who the artists/creatives involved in implementing your program/s are.** | • Demonstrates cultural and artistic significance and how the activities are relevant to the arts & culture sector and artists.  
  • Indicates clear commitment to recruit, engage, and compensate artists with an emphasis on St. Louis artists.  
  • Programmatic activities embody excellence of artistic craft & skills.  
  • Programmatic activities contribute to innovation and new thinking in the artform and wider culture.  
  • Indicates plans for artistic growth or expanding artistic aspirations and/or artistic risk.  
  • Work samples indicate alignment with programmatic activities. | Exemplary    | Applicant provides overwhelming evidence of cultural and artistic significance. | 11-12 pts   |
<p>|                                                                                     |                                                                                 | Strong       | Applicant provides strong evidence of cultural and artistic significance.       | 8-10 pts    |
|                                                                                     |                                                                                 | Good         | Applicant provides sufficient evidence of cultural and artistic significance.   | 5-7 pts     |
|                                                                                     |                                                                                 | Fair         | Applicant provides limited evidence of cultural and artistic significance.      | 3-4 pts     |</p>
<table>
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<tr>
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<th>Rating Definition</th>
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<tbody>
<tr>
<td><strong>Community Benefit</strong> (30% weighting)</td>
<td>Program that demonstrates broad community benefit and contributes to advancing diversity, equity, inclusion, and accessibility in the community.</td>
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<tr>
<td><strong>Audience</strong> (300 word maximum): Provide an overview of the program’s intended audience.</td>
<td>• Attendance, participation, or other measures indicate that the community or a constituency values the programs. • Program conveys community impact through qualitative and quantitative data (examples include number of</td>
<td>Exemplary</td>
<td>Applicant provides overwhelming evidence of a clear intended audience.</td>
<td>9-10 pts</td>
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<td></td>
<td></td>
<td>Strong</td>
<td>Applicant provides strong evidence of a</td>
<td>7-8 pts</td>
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<td></td>
<td></td>
<td>Fair</td>
<td>Applicant provides limited evidence of a</td>
<td>5-6 pts</td>
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<tr>
<td></td>
<td></td>
<td>Weak</td>
<td>Applicant provides little to no evidence of a</td>
<td>3-4 pts</td>
</tr>
</tbody>
</table>

- **Weak** Applicant provides little to no evidence of cultural and artistic significance. 0-2 pts
- **Exemplary** Applicant provides overwhelming evidence of program goals, objectives and outcomes. 11-12 pts
- **Strong** Applicant provides strong evidence of program goals, objectives and outcomes. 8-10 pts
- **Good** Applicant provides sufficient evidence of program goals, objectives and outcomes. 5-7 pts
- **Fair** Applicant provides limited evidence of program goals, objectives and outcomes. 3-4 pts
- **Weak** Applicant provides little to no evidence of program goals, objectives and outcomes. 0-2 pts

* Upload: up to 3 Work Samples
locations, zip codes, neighborhoods, and/or participants served.).
• Demonstrates a link between artistic intention and audience experience.
• Some level of audience assessment is indicated.

<table>
<thead>
<tr>
<th>Good</th>
<th>Applicant provides sufficient evidence of a clear intended audience.</th>
<th>5-6 pts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fair</td>
<td>Applicant provides limited evidence of a clear intended audience.</td>
<td>3-4 pts</td>
</tr>
<tr>
<td>Weak</td>
<td>Applicant provides little to no evidence of a clear intended audience.</td>
<td>0-2 pts</td>
</tr>
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</table>

**DEIA (300 word maximum):**
Describe the program’s commitment to diversity, equity, inclusion, and accessibility, including intentional efforts made by the program to attract and/or retain diverse audiences and increase access to the arts for underrepresented individuals and/or under-resourced neighborhoods.

If the organization has a board-approved DEI statement, policy, or plan, please upload a PDF of it below.

• Intentionally and strategically recruits diverse collaborators (volunteers, staff, board, donors, participants, etc.) and creatives.
• Develops meaningful collaborations with diverse neighborhoods and communities to provide equitable opportunities for creation and participation.
• Offerings and information about locations where programs are provided are intentionally accessible to all people and available to the public.
• Program is making progress in reaching new audiences/community or strengthening relationships with existing audience.
• Demonstrates consideration of affordability in offerings (free and/or reduced-price admission, scholarship, etc.).
• If organization has an uploaded board-approved DEI statement, policy, or plan, it informs programmatic activities.

**Exemplary**
Applicant provides overwhelming evidence of commitment to diversity, equity, inclusion, and accessibility.

**Strong**
Applicant provides strong evidence of commitment to diversity, equity, inclusion, and accessibility.

**Good**
Applicant provides sufficient evidence of commitment to diversity, equity, inclusion, and accessibility.

**Fair**
Applicant provides limited evidence of commitment to diversity, equity, inclusion, and accessibility.

**Weak**
Applicant provides little to no evidence of commitment to diversity, equity, inclusion, and accessibility.
<table>
<thead>
<tr>
<th>Application Question</th>
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<th>Rating Definition</th>
<th>Point Range</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Capacity</strong> (30% weighting)</td>
<td><strong>Capacity &amp; Sustainability</strong></td>
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<tr>
<td>7 Budget &amp; Budget Narrative</td>
<td>(300 word maximum): Upload your program budget and provide a budget narrative describing the program’s ability to carry out the program goals based on factors</td>
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<tr>
<td>• Has a realistic and balanced budget and clearly articulated budget narrative.</td>
<td></td>
<td>Exemplary</td>
<td>Applicant provides overwhelming evidence of a clear budget.</td>
<td>9-10 pts</td>
</tr>
<tr>
<td>• Budget indicates diverse revenue streams.</td>
<td></td>
<td>Strong</td>
<td>Applicant provides strong evidence of a clear budget.</td>
<td>7-8 pts</td>
</tr>
<tr>
<td>• Contingency plan in place to support programmatic activities.</td>
<td></td>
<td>Good</td>
<td>Applicant provides sufficient evidence of a clear budget.</td>
<td>5-6 pts</td>
</tr>
<tr>
<td>• Indicates the program contributes to the vibrancy, diversity, safety, and economic vitality of neighborhoods, communities, or the broader St. Louis region.</td>
<td></td>
<td>Fair</td>
<td>Applicant provides limited evidence of community engagement.</td>
<td>3-4 pts</td>
</tr>
<tr>
<td>• Demonstrates healthy and/or consistent level of participation/community connection.</td>
<td></td>
<td>Weak</td>
<td>Applicant provides little to no evidence of community engagement.</td>
<td>0-2 pts</td>
</tr>
<tr>
<td>• Educational, interpretive, and/or other public activities broaden public involvement.</td>
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<tr>
<td>• Evidence of the degree to which the program is grounded in the community by media acknowledgement, partnerships and alliances, and relationships with broad cross-section of the community.</td>
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</tbody>
</table>

* Upload: DEI Statement/Policy/Plan (optional)
such as people and financial resources.

| Fair | Applicant provides limited evidence of a clear budget. | 3-4 pts |
| Weak | Applicant provides little to no evidence of a clear budget. | 0-2 pts |

* Upload: Program Budget

| Organizational Health: Upload the provided organizational health worksheet. (This worksheet to be completed with information about the non-arts organization or the fiscal sponsor) |
|---|---|---|
| Exemplary | Applicant provides overwhelming evidence of overall organizational health. | 9-10 pts |
| Strong. | Applicant provides strong evidence of overall organizational health. | 7-8 pts |
| Good | Applicant provides sufficient evidence of overall organizational health. | 5-6 pts |
| Fair | Applicant provides limited evidence of overall organizational health. | 3-4 pts |
| Weak | Applicant provides little to no evidence of overall organizational health. | 0-2 pts |

* Upload: Organizational Health Worksheet

| Sustainability (500 word maximum): Please provide a marketing & development statement. |
|---|---|---|
| Exemplary | Applicant provides overwhelming evidence of sustainability. | 9-10 pts |
| Strong | Applicant provides strong evidence of sustainability. | 7-8 pts |
| Good | Applicant provides sufficient evidence of sustainability. | 5-6 pts |
• Evidence of the organization’s and/or program’s ability to plan its business and communications to the public, and implement its plans, track performance against its plan, and make appropriate corrections as circumstances change.

<table>
<thead>
<tr>
<th></th>
<th>Fair</th>
<th>Weak</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Applicant provides limited evidence of sustainability.</td>
<td>Applicant provides little to no evidence of sustainability.</td>
</tr>
<tr>
<td></td>
<td>3-4 pts</td>
<td>0-2 pts</td>
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</tbody>
</table>

**NOTIFICATION**

If awarded a grant, applicants will be notified via the Blackbaud online grantmaking system and a direct email.

**TERMS AND CONDITIONS AGREEMENT**

Once awarded, the grantee will sign a terms and conditions agreement before receiving the grant award in full via direct deposit. Direct deposit must be set up prior to the payment date. Grantees will receive instructions on how to do this through the online grantmaking portal and in email communications.

**I. GRANT MANAGEMENT**

**PAYMENT PROCESSING**

Each Program Support Grant recipient will be asked to sign the terms and conditions agreement before collecting the payment. Grant awards are disbursed in a single payment through automatic deposit to the grantee’s designated bank account through RAC’s Bill.com electronic payments platform. Instructions will be emailed to grantees and will also be available on the RAC website to help guide grantees through this process.

The Program Support Grant payment is made in one lump sum disbursement equaling the total award amount.

**II. ANALYSIS**

**REPORTING**

RAC will issue final report instructions and the report form through the Blackbaud online grantmaking platform.

Each grantee is required to submit a final report on or before August 15, 2025. Should a grantee not complete the reporting requirement, they will be ineligible to apply for RAC grants in the future.
## PROGRAM SUPPORT GRANT SCHEDULE 2024-2025

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Workshops*</td>
<td>January 29-February 9</td>
</tr>
<tr>
<td>Application Opens in GMS Platform</td>
<td>Week of February 17</td>
</tr>
<tr>
<td>Application Due Date</td>
<td>Monday, March 25</td>
</tr>
<tr>
<td>RAC Staff Internal Review</td>
<td>Tuesday, March 26- Friday, April 5</td>
</tr>
<tr>
<td>Reviewers Receive Applications</td>
<td>Monday, April 8- Friday, April 12</td>
</tr>
<tr>
<td>Reviewer Ratings Due</td>
<td>Monday, May 6</td>
</tr>
<tr>
<td>RAC Staff Rating Analysis</td>
<td>Monday, May 6 – Friday, May 10</td>
</tr>
<tr>
<td>Staff Finalizes Ratings</td>
<td>Tuesday, May 28</td>
</tr>
<tr>
<td>Application Ratings Shared with Applicants</td>
<td>Wednesday, May 29</td>
</tr>
<tr>
<td>Commission Vote on Grant Awards</td>
<td>Thursday, June 6</td>
</tr>
<tr>
<td>Grant Award Announcements &amp; Notification</td>
<td>Thursday, June 6 – Friday, June 7</td>
</tr>
<tr>
<td>Terms and Conditions Agreement Distributed and Signed</td>
<td>Monday, June 10 – Wednesday, July 10, 2024</td>
</tr>
<tr>
<td>Direct Deposit Payment Made &amp; Final Report Form Available</td>
<td>Monday, July 15 – Wednesday, July 17, 2023</td>
</tr>
<tr>
<td>Grant Programming Timeframe</td>
<td>July 1, 2024- June 31, 2025</td>
</tr>
</tbody>
</table>

*Workshops will be recorded and available on the RAC website. Please check the website for workshop topics and dates.

### WHO TO CONTACT WITH QUESTIONS

#### QUESTIONS ABOUT GRANT APPLICATION OR REVIEW PROCESS
Ann Haubrich  
Grants & Programs Senior Manager  
[ann@racstl.org](mailto:ann@racstl.org)

#### GENERAL QUESTIONS ABOUT BLACKBAUD GRANTS MANAGEMENT SYSTEM
Leigh Winter  
Grants Operations Assistant  
[leigh@racstl.org](mailto:leigh@racstl.org)

#### TECHNICAL QUESTIONS WHILE WORKING IN THE BLACKBAUD GRANTS MANAGEMENT SYSTEM
RAC cannot access your account and is unable to see applications until they have been submitted. Applicants must contact Blackbaud directly for software-related questions and issues by emailing the address below.  
Blackbaud Technical Support  
[MS_RACSTL_Grantmaking@blackbaud.com](mailto:MS_RACSTL_Grantmaking@blackbaud.com)